Important: The University Health Service resumes normal services on 20 November 2019 cum Campus Access Arrangements

Dear Users of the University Health Service,

Please be informed that the University Health Service (UHS) resumes normal services on 20 November 2019.

Please note that access control measures to the HKU campus have been in place. Users of the University Health Service have to present a proof of identity for entry onto the campus.

Staff and students are advised to carry valid UID cards for entry onto campus and at all times while on University premises. Family members of HKU colleagues with a scheduled UHS appointment must enter through checkpoint at West Gate. They will need to show their **Hong Kong identity card** and **a proof of their UHS appointment** at the checkpoint.

Possible proof of a UHS appointment (both electronic and hard copies are acceptable):
- the UHS booking confirmation email sent by the UHS.
- the appointment email reminder sent by the UHS.
- the web appointment page showing your name and the appointment time. (Go to the home page of the UHS website, click on the icon "web appointment system" on your right-hand side. After you enter the main page of the web appointment system, for medical or physiotherapy appointments, select "view / cancel Medical appointment" or "view / cancel Physiotherapy appointment" respectively. For dental appointments, select "Dental Services", then select "view / cancel dental / hygienist appointments".)

Should you have any questions, please feel free to contact us at 39172501 during our opening hours.

Thank you for your understanding.

University Health Service
19 November 2019